

Advice for staff using the 'Ask for Angela' poster scheme within their venues

- 1) Offer to take the person asking for help to a part of the venue not in sight of the public or potential threat, e.g. staff room, kitchen, toilets
- 2) Offer to call the person a taxi or assist them in calling a friend/family member to come and collect them
- 3) Where safe to do so (the person asking for help is out of sight and the staff consider it safe) request the person causing distress leaves the venue
- 4) Ask the person in distress what it is they want to do? (It might be they just want to alert staff that things are becoming uncomfortable and might need someone to keep watch whilst they collect possessions from the area where they were seated)
- 5) DO NOT allow the person asking for help to leave the venue in sight of the person causing them distress as this could lead to them being followed out of the venue and placed at higher risk
- 6) If the person causing distress becomes angry consider calling the police for assistance or follow your corporate policy on this issue

*IF YOU ARE IN AN EMERGENCY SITUATION AND
BAR STAFF CAN'T HELP, PLEASE CALL 999*

If you are able to remove yourself from the situation with the help of the bar staff and you feel you need to talk to someone about what happened to you, please contact:

'The Gables' Sexual Assault Referral Centre (SARC)

Tel: 0808 168 0024 (24hr helpline) / 01793 267 018 (general enquiries)

FearLess – Sexual Violence Support Service (ISVA)

Tel: 01225 777 724 (not 24hr) Email: info@fear-less.org.uk



Wiltshire and Swindon

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